

# Introducing the ProService COVID Navigator

Employee health screenings are a critical part of *minimizing* the spread of COVID-19 and *operating safely* in Hawaii. Introducing the ProService COVID-19 Navigator powered by iHealthHome and MediKeeper. It's a new tool that makes it easy for employers and employees to incorporate COVID screening into their daily routine with an automated screening process.

## How It Works For Employees:

- **Employees download the app** on their phone or mobile device and create an account to get started. If they don't have a mobile phone, they can create an account online.
- **Daily notifications** on the mobile app remind employees to complete their screening.
- To complete their screening, **employees answer a brief questionnaire** about their health based on the latest CDC guidelines.
- Employees sign their questionnaire to verify that they have completed the screening process.
- Upon completion, employees will receive a **"Clear for Work" or "Not Cleared for Work" badge** with a date stamp based on their answers.

## How It Works For Employer Administrators:

- The majority of employees will generate a **"Cleared for Work"** status when they take their daily COVID screenings on their mobile device from home.
- If an employee is **"Not Cleared for Work"**, administrators will **immediately receive an email or text notification** prompting them to login to the admin portal.
- Once logged, administrators can plan their **follow-up with at-risk employees** and log their actions with **case management notes** that automatically create documentation.
- Administrators can easily **run reports** to see status and case notes by employee. Or ask employees to display their badge upon entering the worksite.
- The administrator portal will include **quick links** to ProService's top COVID-related resources.

## Key Benefits: Our Top 10 Favorite

**1. Improve safety:** Symptom screening helps reduce the spread of COVID in workplaces and community.

**2. Quick & easy:** The mobile app streamlines the employee screening process and can display a "Cleared for Work" status in *under a minute*.

**3. Immediate notifications:** Employer administrators will immediately be notified via text or email if an employee is "Not Cleared for Work".

**4. Peace of mind:** The mobility of the app and the "Cleared for Work" badge gives employers peace of mind that employees, customers and those most vulnerable are protected and safe.

**5. Less congestion:** Employees complete their daily health screening at home which helps reduce congestion at front entrances and minimizes delays at the beginning of the work day or shift.

**6. 100% Compliant:** COVID Navigator follows the latest CDC guidelines and is HIPAA compliant and confidential.

**7. Less paperwork:** The case notes feature automatically logs, tracks and provides proper documentation for the employer records and OSHA audits. It eliminates the paper files and paper record keeping that employers are burdened to manage.

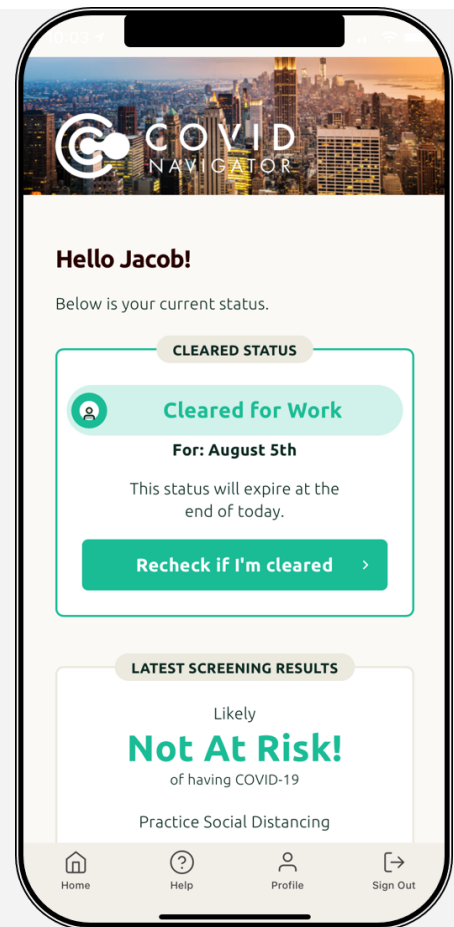
**8. Real-time reporting:** Administrators can easily run daily reports to see status and case notes by employee or run reports to meet the requirements needed by some liability insurance carriers.

**9. Inexpensive & efficient:** Screening automation minimizes the need to buy expensive equipment or hire dedicated people to manage the paperwork. This is a great imperative for small businesses that must manage tight budgets with the same demands and resources for keeping employees safe.

**10. Expertise at your fingertips:** Embedded within the app are links/pdfs to ProService's top resources like How to Handle a Positive Diagnosis so that administrators can quickly access our insights and expertise when they need it most.

## Readiness Checklist: Requirements for Success

- ❑ All employees need a work or personal **email address** to login to the mobile app.
- ❑ A **smart device** to use the mobile app *OR* access to a **computer with internet** is necessary to complete the health screening online if an employee doesn't have a mobile phone. Note: The app is most compatible with **iPhones iOS12** or later and/or **Android 6** or later.
- ❑ Employees should have access to a **thermometer** at home in order to log their temperature daily. Note: Consider asking employees to purchase an affordable thermometer. Alternatively, employers can offer to purchase them for their team. Similar to investing in a face mask, monitoring temperature with a thermometer is an important step in helping everyone stay safe.
- ❑ Employer administrators designated to follow-up with symptomatic or exposed employees should have a **willingness to learn** how to monitor employees and run reports in the web-based administrator platform. Note: ProService will be unable to login to client's administrator portals to run reports, read case notes etc.



*Note: If your company is not ready for this new tool, consider using ProService's [Employee Self-Certification Notice](#). It can be manually posted on the front entrance of your workplace.*

## Market Comparison: How Does This Tool Stack Up?

	ProService COVID Navigator	Other Leading COVID Trackers	CDC COVID Self Checker
Symptom checker	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Cleared for Work and Not Cleared for Work badge	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Employer notifications	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Quick COVID Resources	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Case Notes	<input checked="" type="checkbox"/>		
Custom Reporting	<input checked="" type="checkbox"/>		
To-do / Task management	<input checked="" type="checkbox"/>		
Custom screening questions		<input checked="" type="checkbox"/>	
Can be branded with company logo		<input checked="" type="checkbox"/>	