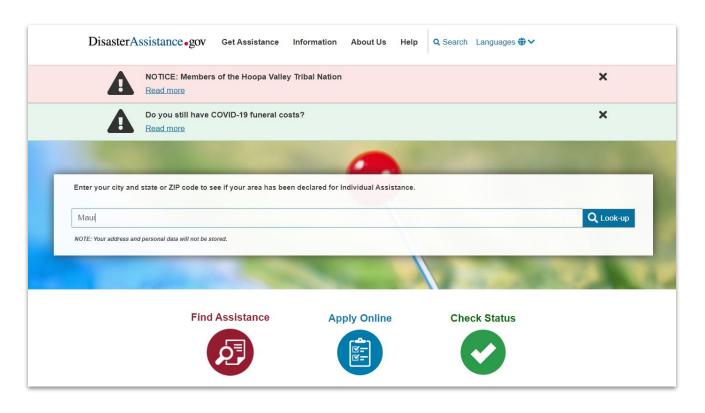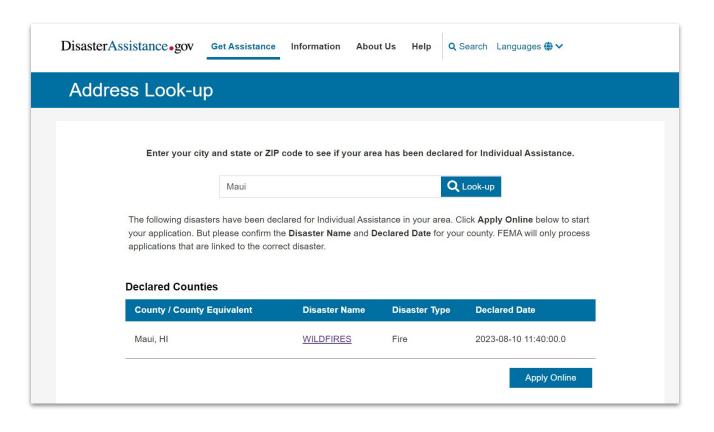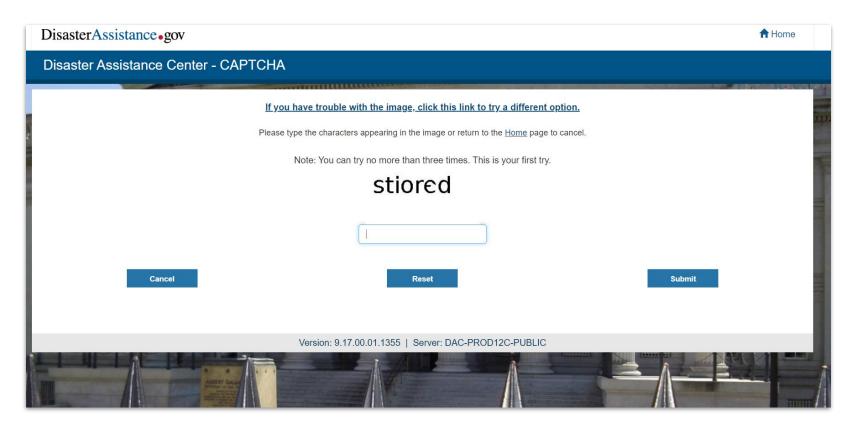- **Go to www.DisasterAssistance.gov**
- **Type "Maui" in search area**

- ***The page may take a few seconds to load***
- **Click the "Apply Online" button**

- **Type in the words displayed on your screen (example below)**
- *This is a security measure to prevent bots from accessing resources*

DisasterAssistance.gov   🏠 Home

Disaster Assistance Center - CAPTCHA

If you have trouble with the image, click this link to try a different option.

Please type the characters appearing in the image or return to the Home page to cancel.

Note: You can try no more than three times. This is your first try.

stiored

| Cancel | Reset | Submit |

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- **Read about what information you need to apply**
- **Gather needed information**
- **When ready, click "start" (will take ~20 mins to complete)**

Disaster Assistance Center

Español   **English**

If you are a disaster survivor, you may qualify for federal assistance.

- If you are applying for both home and business disaster assistance, complete one registration to cover both.
- If you are applying for multiple disasters, you will need to complete a registration for each disaster.

You'll need the following to complete your application:

- Social Security number (SSN) *OR* the SSN of a minor child in the household who is a U.S. Citizen, Non-Citizen National or Qualified Alien
- Annual Household Income
- Contact Information (phone number, mailing address, email address*, and damaged home address)
- Insurance Information (coverage, insurance company name, etc.)
- Bank Account Information (if you qualify for financial assistance, the money can be deposited in your account)

* **Note:** You must provide an email address if you want to get your application status online. If you do not provide an email address, you will be required to contact the FEMA Helpline for any updates to your application.

If you need more information or assistance:

Call the FEMA Helpline at 1-800-621-3362 (711 available), 24 hours, 7 days a week.

If you use a video relay service (VRS), captioned telephone (CTS), or other service, give FEMA your number for that service.

For other technical help or questions about site errors:

Call the Internet Help Desk at 1-800-745-0243, 24 hours, 7 days a week.

The Help Desk can¿t answer questions about account creation or sign-in **or** questions about your application or information in your account.

To learn more, review the *Help After a Disaster* brochure. This provides policy and eligibility information for all assistance under the Individuals and Households Program (IHP). Visit the Individual Disaster Assistance page for more details. You may also view Disasters by calendar year or find other agency support by disaster.
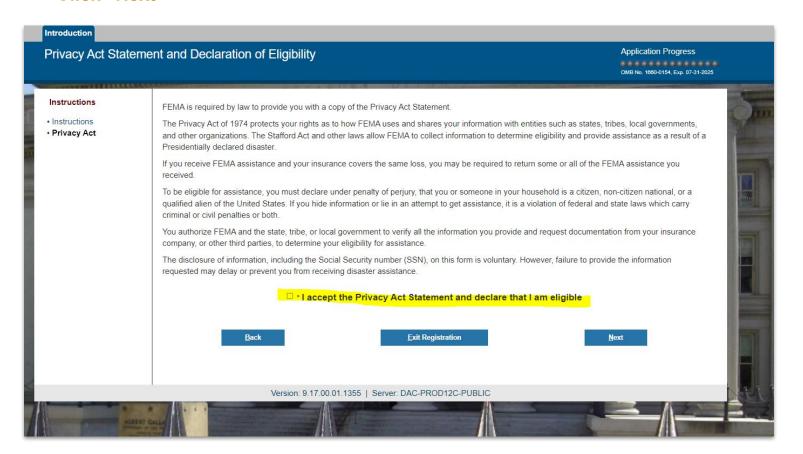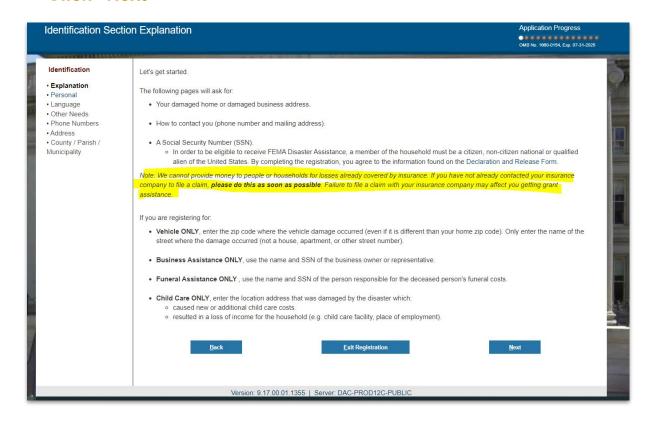
[Cancel]   [Start]

- **Read the instructions**
- **Click "Next"**

Application Progress

OMB No. 1660-0154, Exp. 07-31-2025

Instructions

• Instructions
• Privacy Act

The application process will take approximately 20 minutes. An asterisk (*) identifies required fields which you must answer to complete the registration.

Paperwork Burden Disclosure Notice (FEMA Form 009-0-1)
Public reporting burden for this data collection is estimated to average 20 minutes per response. The burden estimate includes the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and submitting this form. You are not required to respond to this collection of information unless a valid OMB control number is displayed on this form. Send comments regarding the accuracy of the burden estimate and any suggestions for reducing the burden to: Information Collections Management, Department of Homeland Security, Federal Emergency Management Agency, 500 C Street. SW, Washington, DC 20472-3100, Paperwork Reduction Project (1660-0002) NOTE: Do not send your completed form to this address. .

You will be presented with a series of screens. Each screen has important information and/or a set of related questions.

- For help on any field click the **Help for this page**. This will provide helpful information about how to answer each question as you progress through the application.

- Read the information carefully and answer the questions on the screen. When you have read the information and answered all of the required questions, click the "Next" button at the bottom of the page to continue the registration process.

- As you progress through the registration process, the tabs at the top of the screen change. You can review any of the information you previously submitted by selecting the appropriate tab.

- You can cancel your application at any time by clicking "Exit Registration".

Note: It is important to know that your registration becomes a legal document. FEMA may use external sources to verify the accuracy of the information you enter. If you intentionally make false statements or hide information to try to get assistance, it's a violation of federal and state laws. This can carry severe criminal and civil penalties. Penalties may include a fine of up to $250,000, imprisonment, or both (18 U.S.C § 287, 1001, and 3571).

Exit Registration

Next

- **Check the box to accept the Privacy Statement**
- **Click "Next"**

Introduction

Privacy Act Statement and Declaration of Eligibility

Application Progress
OMB No. 1660-0154, Exp. 07-31-2025

Instructions

• Instructions
• **Privacy Act**

FEMA is required by law to provide you with a copy of the Privacy Act Statement.

The Privacy Act of 1974 protects your rights as to how FEMA uses and shares your information with entities such as states, tribes, local governments, and other organizations. The Stafford Act and other laws allow FEMA to collect information to determine eligibility and provide assistance as a result of a Presidentially declared disaster.

If you receive FEMA assistance and your insurance covers the same loss, you may be required to return some or all of the FEMA assistance you received.

To be eligible for assistance, you must declare under penalty of perjury, that you or someone in your household is a citizen, non-citizen national, or a qualified alien of the United States. If you hide information or lie in an attempt to get assistance, it is a violation of federal and state laws which carry criminal or civil penalties or both.

You authorize FEMA and the state, tribe, or local government to verify all the information you provide and request documentation from your insurance company, or other third parties, to determine your eligibility for assistance.

The disclosure of information, including the Social Security number (SSN), on this form is voluntary. However, failure to provide the information requested may delay or prevent you from receiving disaster assistance.

☐ * **I accept the Privacy Act Statement and declare that I am eligible**

| Back | Exit Registration | Next |

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- **Read the instructions**
- **Note that FEMA recommends that you file a claim with your insurance companies first**
- **Click "Next"**

Identification Section Explanation

Application Progress
OMB No. 1660-0154, Exp. 07-31-2025

Identification

- **Explanation**
- Personal
- Language
- Other Needs
- Phone Numbers
- Address
- County / Parish / Municipality

Let's get started.

The following pages will ask for:

- Your damaged home or damaged business address.

- How to contact you (phone number and mailing address).

- A Social Security Number (SSN).
  - In order to be eligible to receive FEMA Disaster Assistance, a member of the household must be a citizen, non-citizen national or qualified alien of the United States. By completing the registration, you agree to the information found on the Declaration and Release Form.

Note: We cannot provide money to people or households for losses already covered by insurance. If you have not already contacted your insurance company to file a claim, **please do this as soon as possible**. Failure to file a claim with your insurance company may affect you getting grant assistance.

If you are registering for:

- **Vehicle ONLY**, enter the zip code where the vehicle damage occurred (even if it is different than your home zip code). Only enter the name of the street where the damage occurred (not a house, apartment, or other street number).

- **Business Assistance ONLY**, use the name and SSN of the business owner or representative.

- **Funeral Assistance ONLY**, use the name and SSN of the person responsible for the deceased person's funeral costs.

- **Child Care ONLY**, enter the location address that was damaged by the disaster which:
  - caused new or additional child care costs.
  - resulted in a loss of income for the household (e.g. child care facility, place of employment).

Back   Exit Registration   Next

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● Preview of needed information

- Social Security number (SSN) OR the SSN of a minor child in the household who is a U.S. Citizen, Non-Citizen National or Qualified Alien
- Annual Household Income
- Contact Information (phone number, mailing address, email address*, and damaged home address)
- Insurance Information (coverage, insurance company name, etc.)
- Bank Account Information (if you qualify for financial assistance, the money can be deposited in your account)

Other resources

- [Hawaii Wildfires (DR-4724-HI)](#)
- [FEMA Individual Assistance Brochure](#)
- [Application checklist](#)
- [What to Expect When Applying for FEMA Assistance](#)
- [Next Steps after Applying](#)